## Electric Assistance Program System Benefits Charge Reconciliation Reporl April 2012

|  | Public Service of NH |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Retail Delivery KWHs |  |  |  | 598,749,096 |
| SBC Low Income EAP Rate |  |  | \$ | 0.0015 |
| SBC Low Income EAP Billed Amount |  |  | \$ | 898,123.64 |
| Interest on 10\% Reserve Fund Balance ${ }^{\text {(1) }}$ |  |  |  | 143.09 |
| SBC Low Income EAP Funding |  |  | \$ | 898,266.73 |
| EAP Costs |  |  |  |  |
| Discounts Applied to Customers' Bills | \$ | 901,961.59 |  |  |
| Payments to Community Action Agencies |  | 141,753.92 |  |  |
| Incremental Program Expenditures ${ }^{(2)}$ |  | 6,078.64 |  |  |
| Pre-program Arrears Recovery |  | - |  |  |
| Total EAP Costs |  |  |  | 1,049,794.15 |
| SBC Low Income EAP Balance (Expenses exceeded revenues) |  |  | \$ | $(151,527.42)$ |
| Total amount due from State Treasury |  |  | \$ | 151,527.42 |
| Program to Date Reserve Balance $372,886.38$ |  |  |  |  |
| (1) Interest on reserve at $0.46815 \%$ |  |  |  |  |
| ${ }^{(2)}$ Incremental costs: |  |  |  |  |
| EAP Brochures | \$ | 4,125.96 |  |  |
| Program administrative costs |  | 1,952.68 |  |  |
| Total | \$ | 6,078.64 |  |  |

## PUBLIC SERVICE OF NEW HAMPSHIRE

## Electric Assistance Program

Number of Active EAP Participants by Discount Tier Levels and Amounts As of April 30, 2012

|  | Number of Active Participants | Discount Tier* | \% per Tier Participants To Total Participants | Discount Amount |  | \% per Tier Discount To Total Discounts |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 250 | 1 | 0.9\% | \$ | 1,136.66 | 0.1\% |
|  | 3,873 | 2 | 14.2\% |  | 23,344.67 | 2.6\% |
|  | 5,138 | 3 | 18.9\% |  | 74,336.20 | 8.2\% |
|  | 5,595 | 4 | 20.6\% |  | 157,611.25 | 17.5\% |
|  | 6,279 | 5 | 23.1\% |  | 249,732.35 | 27.7\% |
|  | 6,081 | 6 | 22.3\% |  | 395,800.46 | 43.9\% |
| TOTAL | 27,216 |  | 100.0\% | \$ | 901,961.59 | 100.0\% |

*Discount Levels for PSNH:
\% of Federal Poverty

| $\frac{\text { Tier }}{}$ | Discount |
| :---: | :---: |
| 1 | $5 \%$ |
| 2 | $7 \%$ |
| 3 | $18 \%$ |
| 4 | $33 \%$ |
| 5 | $48 \%$ |
| 6 | $70 \%$ |

Guidelines
$176 \%$ to $185 \%$
$151 \%$ to $175 \%$
$126 \%$ to $150 \%$
$101 \%$ to $125 \%$
$76 \%$ to 100\%
Up to $75 \%$

## PUBLIC SERVICE OF NEW HAMPSHIRE

## Electric Assistance Program

Aging Comparison Between EAP and Other Residential Customers
As of April 30, 2012

Average Bill (current month)
Average Past Due Amount
Total Included Accounts Receivable ${ }^{(1)}$
Number of Accounts ${ }^{(1)}$
Percent Past Due:
\% Past due 30 days
\% Past due 60 days
\% Past due 90 days
${ }^{(1)}$ Includes all accounts.

| EAP |  | Non-EAP |  |
| :---: | ---: | ---: | ---: |
|  |  |  |  |
| $\$$ | 67.41 | $\$$ | 94.19 |
| $\$$ | 209.63 |  | $\$$ |
|  |  |  | 208.07 |
| $\$$ | $1,852,650.27$ |  | $36,815,615.79$ |
|  | 27,482 |  | 390,832 |
| $38.21 \%$ | 10,501 | $16.39 \%$ | 64,057 |
|  |  |  |  |
| $34.07 \%$ | 3,578 | $48.12 \%$ | 30,824 |
| $25.37 \%$ | 2,664 | $25.34 \%$ | 16,232 |
| $40.56 \%$ | 4,259 | $26.54 \%$ | 17,001 |

